



To Student Success Counseling Center

Attention Ms. Neva Hebert

Re: Survey Evaluation Results

In the attachment you will find the evaluation results of the SOWELA Student Success Counseling Spring 13 Survey.

Questionnaire SSSCC_13:

Includes overall indicators, individual average values of the scales questions, and the analysis of the average values of all individual questions.

If you have any further questions do not hesitate to contact the evaluation department.

Your Class Climate Administrator

Student Success Counseling Center Survey

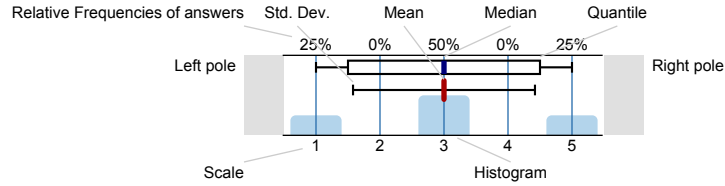
SOWELA Student Success Counseling Spring 13 Survey



Survey Results

Legend

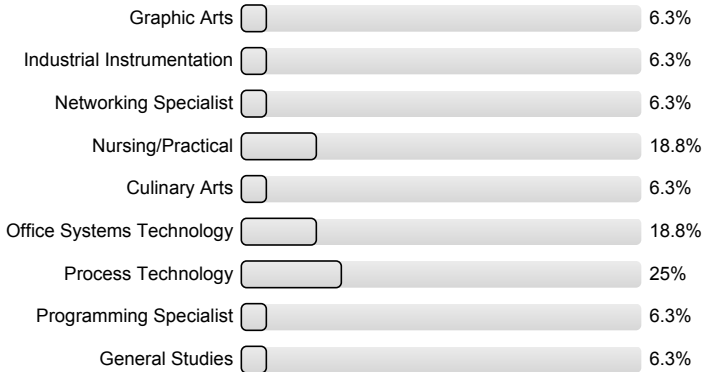
Question text



n=No. of responses
 av.=Mean
 md=Median
 dev.=Std. Dev.
 ab.=Abstention

1. Feedback

1.1) What is your Program of Study



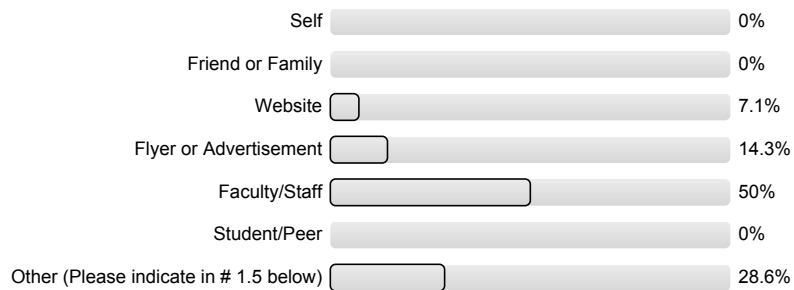
n=16
 av.=12.5
 dev.=4.63

1.3) Have you received counseling services through the SOWELA Student Success Counseling Center?



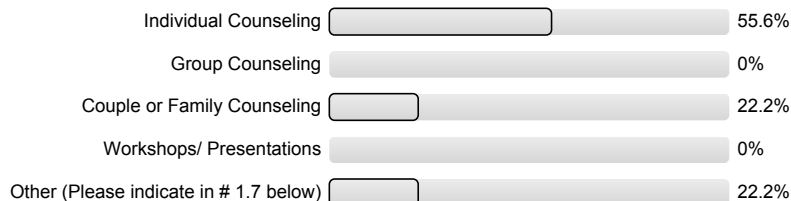
n=16
 av.=1.81
 dev.=0.4

1.4) How did you find out about the Student Success Counseling Center?



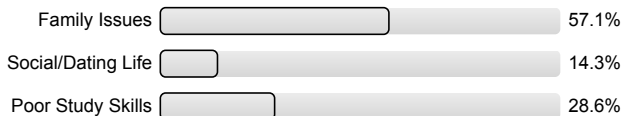
n=14
 av.=5.29
 dev.=1.27

1.6) Would you be interested in receiving counseling services from the Student Success Counseling Center in any of the following areas?



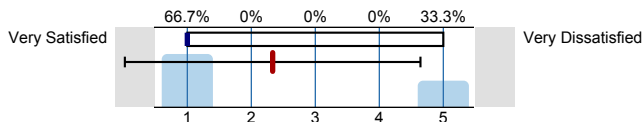
n=9
av.=2.33
dev.=1.73

1.8) I could use help in the following areas:



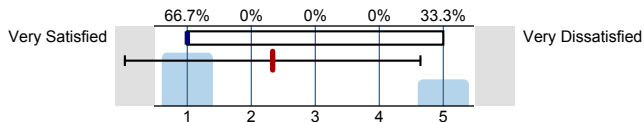
n=7
av.=3.43
dev.=3.31

1.9) How satisfied were you with the Student Success Counselor's ability to understand your problems?



n=3
av.=2.33
md=1
dev.=2.31

1.13) Overall, how satisfied were you with the services provided by the Student Success Counseling Center?



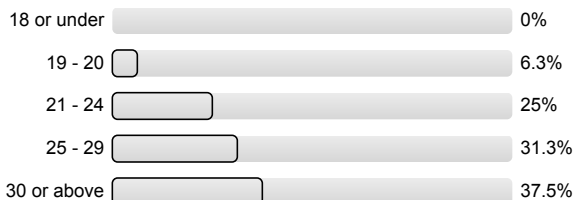
n=3
av.=2.33
md=1
dev.=2.31

1.14) What is your gender?



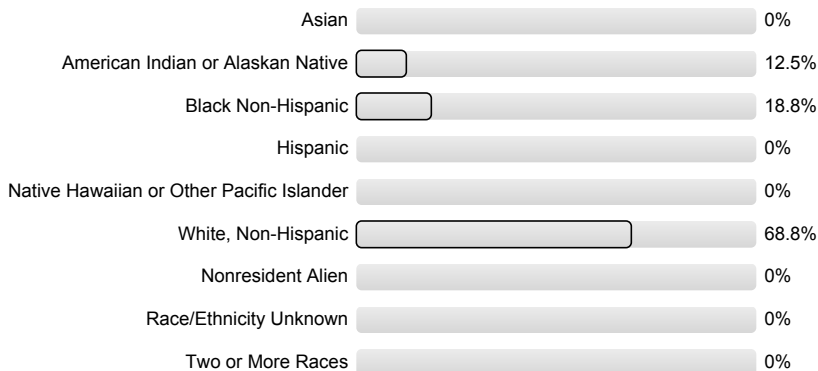
n=16
av.=1.63
dev.=0.5

1.15) What is your age group (in years)?



n=16
av.=4
dev.=0.97

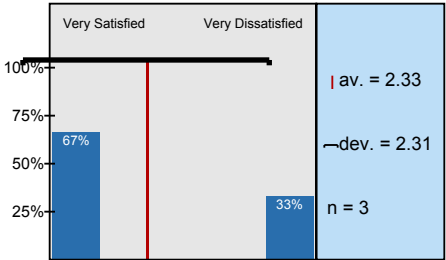
1.16) Please tell us about your Ethnic Origin



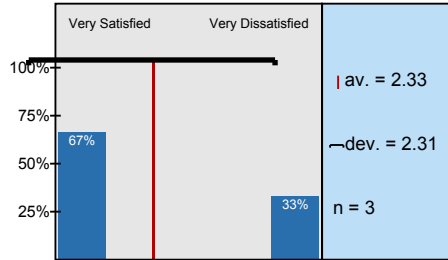
n=16
av.=4.94
dev.=1.65

Histogram for scaled questions

How satisfied were you with the Student Success Counselor's ability to understand your problems?



Overall, how satisfied were you with the services provided by the Student Success Counseling Center?

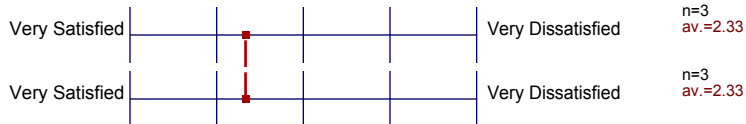


Profile

Subunit: SOWELA Student Success Counseling Center
 Name of the instructor: Student Success Counseling Center Survey
 Name of the course: SOWELA Student Success Counseling Spring 13 Survey
 (Name of the survey)

1. Feedback

1.9) How satisfied were you with the Student Success Counselor's ability to understand your problems?



1.13) Overall, how satisfied were you with the services provided by the Student Success Counseling Center?



Comments Report

1. Feedback

1.2) Other (Please indicate here)

- Medical Billing and Coding (2 Counts)

1.5) Other (Please indicate here)

- Email (2 Counts)
- I haven't (2 Counts)
- This survey.
- emails from start of semester once or twice
- orientation

1.7) Other (Please indicate here)

- I don't need it now but I am glad it's available in case I need it in the future.
- None
- no (2 Counts)
- none needed

1.10) What did you like BEST about your counseling experience?

- How nice Dr. Thomas is & she really wants to help you
- Ms. Debbie Thomas is very easy to talk to and offers realistic, practical advice and encouragement. She is an amazing woman and I still reflect back on many of the things she said to me that day.
- The way Dr. Thomas was nice & very concerned for you & your situation

1.11) What did you like LEAST about your counseling experience?

- N/A
- Nothing (2 Counts)

1.12) If you could change or improve anything about the counseling services, what would it be?

- N/A