

SOWELA Technical Community College Student Instruction Indices – Student Evaluation Survey of Instruction		
Subject Question	Students' Rating (%)	Comments/ Remarks
Course requirements were clearly stated:	96	Benchmark = 80%
The instructor encouraged student participation:	92	Benchmark = 80%
I can apply what I learned in this course in future career:	90	Benchmark = 80%
I can express my ideas and critique my progress:	92	Benchmark = 80%
I can apply course materials to improve my decisions:	91	Benchmark = 80%
I would rate my progress in this course as Excellent/Very Good:	89	Benchmark = 80%
I gained factual knowledge (communication, life skills, etc.):	91	Benchmark = 80%
I gained fundamental principles (theories, generalization, etc.):	91	Benchmark = 80%
I would rate my personal course outcome as Excellent/Very Good:	89	Benchmark = 80%
I had opportunity for class interaction:	92	Benchmark = 80%
My overall cumulative GPA is (2.0 – 4.0 on a 4---point scale):	95.6	Benchmark = 80%
Overall satisfaction with SOWELA's distance education (For those using distance education as a mode of instruction/learning):	92	Benchmark = 80%
<i>Source: SOWELA's Spring 2013 Student Survey of Instruction (SSI) Report</i>		

Operational strategies employed by SOWELA to ensure student achievement include:

1. The evaluation of course instruction by students (excerpts from Student Survey of Instruction)
2. Program completion, placement, licensure, and graduation rates;

SOWELA Technical Community College Student Achievement Indices – Program Completions		
	College/ Institution Totals (%)	Comments/ Remarks
Graduation Rate (%)	37.33	
Total Completion Rate (%)	78.73	Benchmark = 60% per program

SOWELA Technical Community College Student Achievement Indices – Program Completions		
	College/ Institution Totals (%)	Comments/ Remarks
Graduates Placement Rate (%)	62.54	
Total Completion Placement Rate (%)	79.73	Benchmark = 70% per program
Licensure Exams Pass Rate (%)	96.00	Benchmark = 70%
<i>Source: 2012 COE Annual Report</i>		

1. Satisfaction of SOWELA's graduates using feedback from:
 - a. Graduating Students (Excerpts from Graduating Students' (Exit) Survey Results)

SOWELA Technical Community College Student Satisfaction Indices – Graduating Students' Survey		
Student Satisfaction with SOWELA's:	Student Satisfaction (%)	Comments/Remarks
Instruction in your major:	99.6	Benchmark = 80%
Career advising services:	92.2	Benchmark = 80%
Job placement services:	83.7	Benchmark = 80%
Preparation for the job market:	92.6	Benchmark = 80%
Licensure Exams Pass Rate (%):	92.0	Benchmark = 80%
Understand and apply math concepts and statistical reasoning:	94.6	Benchmark = 80%
Use computer technology:	96.7	Benchmark = 80%
Apply scientific knowledge and skills:	96.8	Benchmark = 80%
Locate screen and organize information:	97.7	Benchmark = 80%
Read with comprehension and efficiency:	97.3	Benchmark = 80%
Write clearly and logically:	98.2	Benchmark = 80%
Give effective oral presentations:	89.8	Benchmark = 80%

SOWELA Technical Community College Student Satisfaction Indices – Graduating Students’ Survey		
Student Satisfaction with SOWELA’s:	Student Satisfaction (%)	Comments/Remarks
Overall quality of your SOWELA degree or diploma:	98.2	Benchmark = 80%
<i>Source: 2013 SOWELA Student Graduation (Exit) Survey Report</i>		

b. Alumni (Excerpts from Alumni Survey Results)

SOWELA Technical Community College Graduates’ Satisfaction Indices --- Alumni Satisfaction Survey		
1 – 5---year Alumni Satisfaction with SOWELA:	Alumni Satisfaction (%)	Comments/Remarks
Currently employed after graduating from SOWELA?	100.0	Benchmark = 80%
Currently employed in job---related to program of study?	80.0	
How long after graduating from SOWELA did you find a job (Found job within 6 months)?	71.4	Benchmark = 80%
Found job within 6 months of graduating and still in the same employment:	71.4	Benchmark = 80%
Salary above \$20,000.00 to \$100,000.00 or more:	80.0	Benchmark = 80%
Satisfaction with current employment:	100.0	Benchmark = 80%
Have you been promoted in your job since you graduated from SOWELA?	50.0	Benchmark = 80%
How satisfied are you with your education and training from SOWELA?	85.7	Benchmark = 80%
Would you say that your SOWELA education and training has helped you with your job?	85.7	Benchmark = 80%
Would you say that your SOWELA education and training has helped you with your subsequent education?	40.0	Benchmark = 80%
Would you recommend SOWELA to anyone considering college education?	100.0	Benchmark = 80%
If you could start over, would you choose SOWELA again?	85.7	Benchmark = 80%
Overall did your program of study at SOWELA meet your educational and/or employment expectations?	85.7	Benchmark = 80%
<i>Source: 2013 SOWELA Alumni Satisfaction Survey Report</i>		

c. Alumni Employers (Excerpts from Alumni Employer Survey Results)

SOWELA Technical Community College SOWELA Graduates Employers' Satisfaction Indices – Alumni Employer Survey		
Alumni Employer Satisfaction with Performance of SOWELA Graduates in their employment:	Alumni Employer Satisfaction (%)	Comments/Remarks
Has knowledge of work policies and procedures:	100.0	Benchmark = 80%
Has skill set expected of a college graduate at his/her level of training:	87.5	
Is flexible and adaptive to necessary changes in your organization:	87.5	Benchmark = 80%
Has a good record of attendance/punctuality and team---work:	87.5	Benchmark = 80%
Has good customer service skills	87.5	Benchmark = 80%
Makes a valuable contribution to your organization:	100.0	Benchmark = 80%
Exhibits good ethical practices:	87.5	Benchmark = 80%
Communicates effectively with peers and clients:	100.0	Benchmark = 80%
Is reliable/dependable:	100.0	Benchmark = 80%
Possesses leadership skills:	62.5	Benchmark = 60%
Accepts responsibility for his/her actions:	100.0	Benchmark = 80%
Participates in professional development for advancement/promotion:	85.7	Benchmark = 80%
Exhibits problem solving skills:	100.0	
Has ability to translate theory into practice:	100.0	
Would you hire a similar SOWELA graduate in the future?	100.0	
My overall rating of his/her job performance is:	87.5	Benchmark = 80%
<i>Source: 2013 SOWELA Alumni Employer Satisfaction Survey Report</i>		

In all cases, an analysis is performed on assessment data obtained from all these points of measures to guide decisions for improving the College’s credit and non---credit educational programs as well as institutional services.

Another pertinent measure of student achievement that SOWELA uses to measure students’ achievement is the average time to degree. For SOWELA students, it is 2.7 years as compared to the national average of 3.0+ years.

Excerpts of Time to Degree from 2013 Louisiana GRAD Act Results

Average Time to Associate Degree	Years
SOWELA Technical Community College	2.1
National Average	>= 3
<i>Source: LA BoR Grad Act Report</i>	

The College’s Office of Planning and Analysis for Strategic Institutional Effectiveness also coordinates efforts to compile, assess, and disseminate enrollment and retention data for each program and for the College as a whole.

Excerpts of Enrollment and Retention of FTFTF from 2013 Louisiana GRAD Act Results

	# in Fall 2011/2012 Cohort	# Returned next Fall	% Fall 2011 to Fall 2012 Retained
SOWELA Technical Community College	489	238	48.70%
<i>Source: LA BoR Retention Report</i>			

Furthermore, the College uses comparative assessment data from other institutions within the Louisiana Community and Technical College System (LCTCS) to gauge the College’s success in meeting and satisfying students’ expectation and needs.

Performance Objectives

The four performance objectives identified in the GRAD Act are Student Success, Articulation and Transfer, Workforce and Economic Development, and Institutional Efficiency and Accountability. There are specific performance elements under each performance objective. Each element has specific measures. Measures are quantitative and, in conjunction with a narrative, are used to determine if an institution is demonstrating satisfactory progress toward meeting the performance objectives.

There are also additional target measures that institutions could choose as “Optional” targeted measures.

2012---13 Annual Designations

At its meeting on June 26, 2013, the Board of Regents approved the following annual designations for each institution, by system.

Louisiana Community and Technical College System:					
Institution	Board of Regents Determination				
	Student Success	Articulation & Transfer	Workforce & Economic Development	Institutional Efficiency and Accountability	Annual Evaluation Designation
Baton Rouge CC	78%	100%	100%	100%	RED
Bossier Parish CC	89%	100%	100%	100%	GREEN
Central Louisiana TCC	87%	100%	100%	100%	GREEN
Delgado CC	83%	100%	79%	100%	GREEN
Delta CC	90%	100%	100%	100%	GREEN
Fletcher TCC	90%	100%	100%	100%	GREEN
Northshore TCC	100%	100%	100%	100%	GREEN
Nunez CC	100%	100%	100%	100%	GREEN
River Parishes CC	100%	100%	100%	44%	GREEN
South Louisiana CC	95%	100%	100%	100%	GREEN
SOWELA TCC	100%	100%	100%	100%	GREEN
Northwest LA TC	87%	100%	79%	100%	GREEN
South Central LA TC	86%	100%	100%	100%	GREEN

The results of these analyses are reviewed annually by the Executive Leadership Team (ELT) to ensure that the assessment methods and procedures are reliable and valid for their intended purpose.