



Dear Mr. Leonard Munghor

Survey Evaluation Results

Dear Mr. Munghor,

In the attachment you will find the evaluation results of the survey 2017 Student Alumni Survey.

Questionnaire Alumni2017:

The overall indicator is listed first. It consists of the following scales:

The overall indicator is followed by the individual average values of the scales mentioned above. In the second part of the analysis the average values of all individual questions are listed.

If you have any further questions do not hesitate to contact the evaluation department.

Your Class Climate Administrator

Leonard Munghor

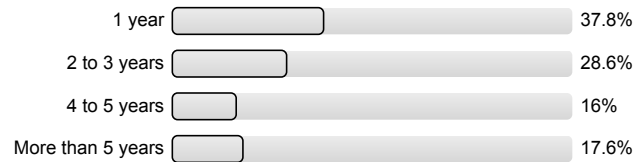
2017 Student Alumni Survey (Alumni2017)
 No. of responses = 120
 No. of enrolled = 9892
 % returned = 1.21



Survey Results

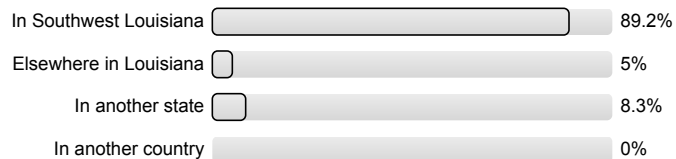
2. About Graduation and Employment

2.1) How long ago did you graduate from SOWELA Technical Community College?



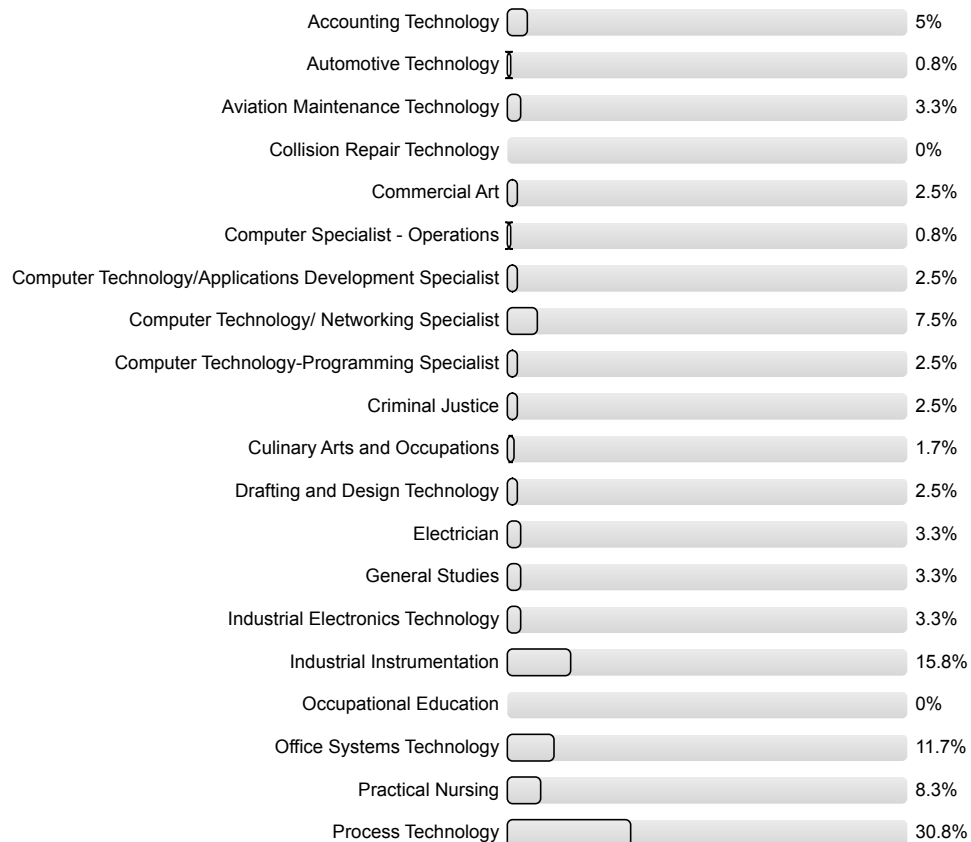
n=119
 av.=2.13
 dev.=1.11

2.2) After graduation, where did you reside?



n=120

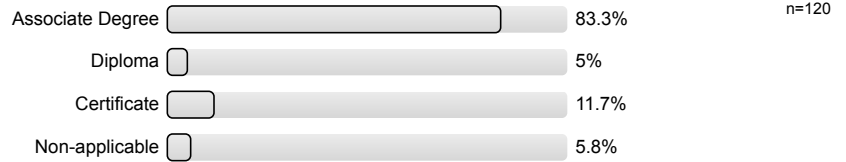
2.3) What was your major? (mark all that apply)



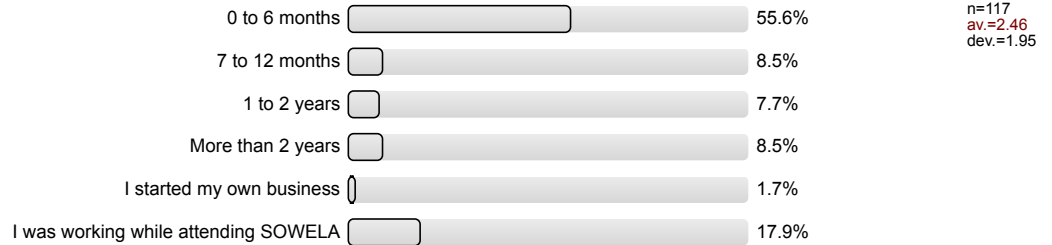
n=120



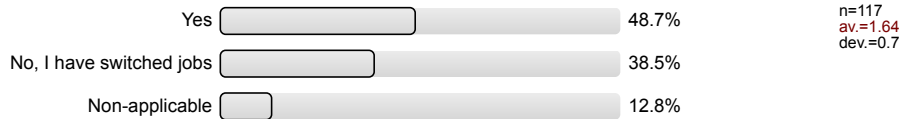
2.4) At what program level did you receive your award?



2.5) How long after graduating from SOWELA did it take you you find a job?



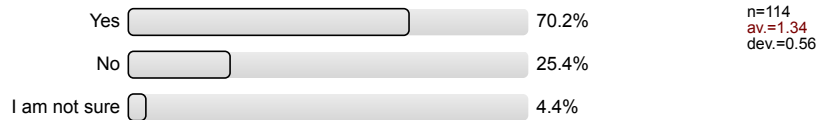
2.6) As a follow-up to # 2.5 above, are you still employed with the same employer?



2.7) Are you currently employed or are you pursuing further education?



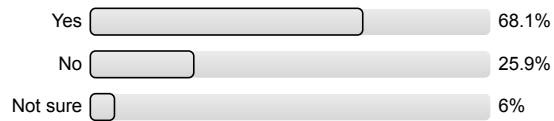
2.8) If you are currently employed or will soon be, is the job related to your program of study?



2.10) In what range is your current gross (pre-tax full-time equivalent) annual pay/wage/salary - approximately in US \$?



2.11) Are you satisfied with your current job?



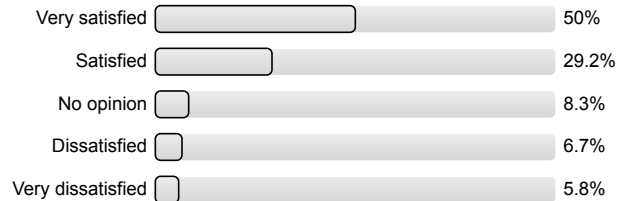
n=116
av.=1.38
dev.=0.6

2.12) Have you been promoted in your job since you graduated from SOWELA?



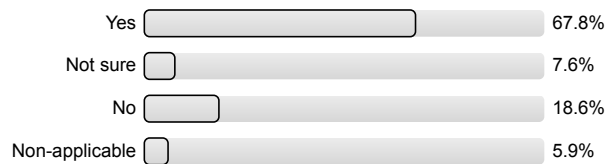
n=113
av.=1.58
dev.=0.5

2.13) How satisfied are you with your education and training from SOWELA?



n=120

2.14) Would you say that your SOWELA education and training has helped you with your job?



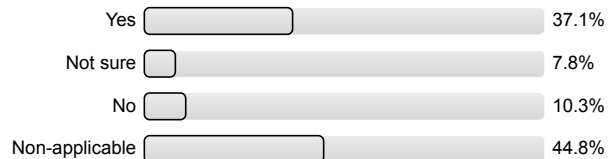
n=118
av.=1.63
dev.=0.99

2.16) If you pursued further education, did it occur *within one year* of graduating from SOWELA?



n=114
av.=2.49
dev.=0.74

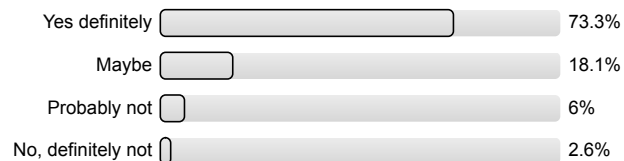
2.17) Would you say that your SOWELA education and training has helped you with your subsequent education?



n=116
av.=2.63
dev.=1.37

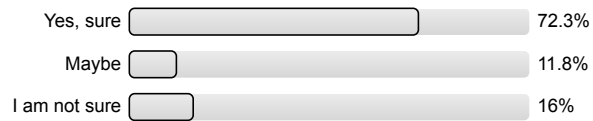
3. Feedback

3.1) Would you recommend SOWELA to anyone considering college education?



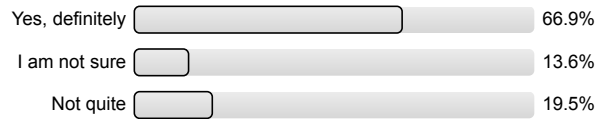
n=116
av.=1.38
dev.=0.72

3.4) If you could start over, would you choose SOWELA again?



n=119
av.=1.44
dev.=0.76

3.5) Overall, did your program of study at SOWELA meet your educational and/or employment expectations?



n=118
av.=1.53
dev.=0.8

3.6) Are you interested in hearing news about SOWELA?



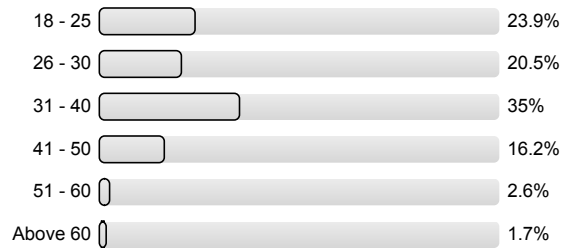
n=113
av.=1.57
dev.=0.5

3.9) What is your gender?



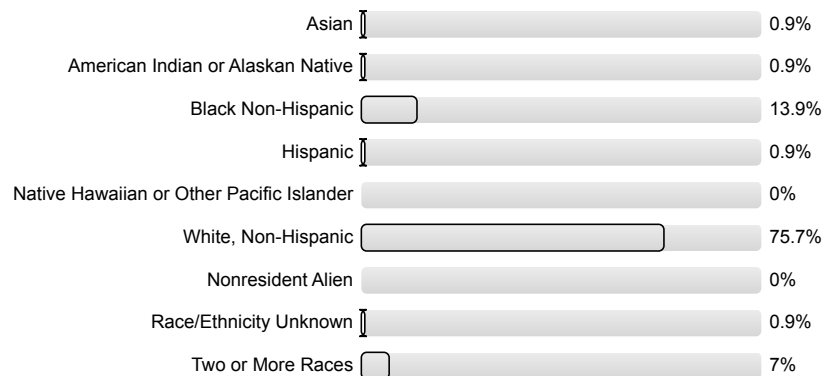
n=115
av.=1.44
dev.=0.5

3.10) What is your age group (in years)?



n=117
av.=2.58
dev.=1.19

3.11) Please tell us about your Ethnic Origin



n=115
av.=5.71
dev.=1.5

Comments Report

2. About Graduation and Employment

2.9) If you are currently employed, what is your current job title?

- Accounting Manager/Payroll
- Accounts Payable
- Adjunct Culinary Instructor at Sowela
- Administrative Assistant 4
- Administrative Clerk
- After graduating, I put in over 40 resumes. Never got called for any of them. Got two interviews when I first graduated. No hires. I feel like I wasted two years of my life studying and working hard. The college should have had a program that lets the students intern in the field they are studying and go into offices and observe and work with actual employees. That would have helped me find a job. It has been almost 8 years since I graduated and all the employers want people with EXPERIENCE. How do you get experience if you are never hired??
- Assistant Director Administrative Accounting Department
- Assistant manager
- Automotive mechanical repair technician
- Aviation Mechanic
- CNA
- Carpenter foreman
- Cashier
- Certified Nurses Aid
- Certified medical coder and biller
- Chemical Process Operator
- Civil/Structural CADD Technician
- Compliance Specialist
- Correctional officer
- Crew Member
- Customer service rep
- Dead hooker
- Deputy Clerk of Circuit Court
- Directional Drilling
- Director of Children and Youth Ministries
- Document Control Associate
- Electric helper
- Electrical apprenticeship
- Field service technician
- Field training officer/Paramedic

- Financial Coordinator
- Floor Nurse
- Food Service worker
- Graphic Designer (2 Counts)
- Hardware Technician/Intern
- Helicopter Mechanic
- Home Health Nurse
- I am a Deputy Assessor at the Calcasieu Parish Assessor's Office
- I am employed as an LPN in a chronically ill pediatric day health center, I was a cardiac clinic LPN right after I graduated for 18 months and now am 9 months away from graduating with my BSN!
- I am manager at subway
- Information Analyst
- Information Technology Specialist
- Instrument and electrician
- Instrument tech
- Instrument technician
- Instrumentation technician (2 Counts)
- Instrumentman
- Joint STARS Production Planner
- LPN
- Lead Cabling Technician. Since graduating in 2013, I've worked maybe a month in any of the 3 fields that I studied and completed at SOWELA. Job placement obviously isn't a priority for you guys.
- Lead Electrical Designer
- Logistics Technician
- Lpn (2 Counts)
- Maintenance Supervisor of Corporate Aviation for Entergy Corporation
- Maintenance operator
- Material Handler
- N/a
- Office Manager
- Office of motor vehicles title clerk
- Operation Technician
- Operator (6 Counts)
- Operator (2 Counts)
- Operator (processor)
- Operator - Phillips 66
- Owner manager
- Pipe drafter

- Porter at Billy Navarre
- Practical Nurse-LPN
- Process Operator (4 Counts)
- Process Operator, SASOL North America
- Process operator (2 Counts)
- Processor (3 Counts)
- Processor
- Production operator
- Regional Incident and Problem Management Specialist
- Research Technician working on industrial heat exchanger test rigs in the capacity of instrumentation troubleshooter, calibrator, and rig operator, insulator, and builder.
- Revenue accounting clerk
- Sales associate
- Secretary/Treasurer
- Senior Automation & Communications Engineer
- Server administrator II
- Slot attendant
- Social Service Coordinator
- Store Manager
- Systems Technician (IT)
- Table games dealer
- Teacher
- Teller
- U.S. MARINE METEOROLOGIC AND OCEANOGRAPHIC ANALYST FORECASTER
- Universal banker
- Volunteer coordinator
- instrument journeyman

2.15) If you are currently attending a college/university, what is the name of the institution and what is your field of study?

- Excelsior- Nursing
- Lamar University - Computer Science
- Lamar University, Industrial Technology
- Lamar university - masters clinical mental health counseling
- Louisiana Tech University and Early Childhood Education
- McNeese State General Studies
- McNeese State university. I am majoring in Business Administration.
- Mcneese

- N/A (9 Counts)
- N/a (2 Counts)
- NA (2 Counts)
- Na (2 Counts)
- Northwestern State University LPN to BSN-RN bridge program field of study is nursing
- Northwestern State University, English
- Not currently attending. Planning to start a Mechanical Engineering Degree soon.
- Phoenix university and Accounting
- SOWELA Technical Community College and RN
- Sowela ASN nursing
- Sowela Technical Community College and study is Process Technology
- University of Louisiana
Undecided
- Western Governors University, BS Network Administration
- Western Govonors University - Cybersecurity and Information Assurance
- n/a (2 Counts)
- no

3. Feedback

3.2) What was the ONE best thing that stood out for you about your SOWELA experience?

- .
- 1 on 1 with teachers
- Camaraderie
- Cost
- Detailed instruction
- Dr. Nevil
- Ease of access to an industrial internship
- Easy access to online and night classes
- Excellent instructors
- Experienced teachers
- Faculty and staff were very hands on and available to the students.
- Friendships made.
- Got a degree
- Graduating and getting a job
- Graduation
- Great support staff
- Hands on class rooms

- Hands on classes and one on one class room attention
- Hands on experience (2 Counts)
- Hands on experience with Cisco networking devices and other networking hardware.
- Hands on experience, great teachers
- Hands on training
- Hands on training
- Hands on training for the oil and gas industry.
- Hands on training.
- Hands-on learning
- How personal the teachers were and were willing to help the students succeed
- I feel that my educators and peers were pushing me to find a job. Getting a degree along the way was a bonus.
- I love the professors they are really helpful. and I also like the campus.
- I only had to go 3 days a week.
- Instructors are very friendly and helpful compared to McNeese. Great learning environment.
- Instructors were amazing and wanted you to want to learn.
- Instructors were great. They wanted you to succeed and helped any way they could
- Knowledge of instructors and their desire to make the classroom similar to a work environment
- Knowledge of the instructor.
- Low cost...grant covered almost everything. Also was able to enroll and start classes almost immediately.
- Most instructors will go out of their to help you if you need it.
- Most of the professors were very helpful and would assist their students one-on-one. It was very helpful that the classes were so small.
- Mr. Carrere the math instructor
- Mr. S. including me in the internship possibilities. I'm still with the company I interned with.
- Mrs Hamilton
Best teacher in PTEC program
- My instructors were invested in my success, and were always available for questions.
- Not working 70 hours a week.
- Nothing I don't have a job in my field of study and can't find one
- On hand training
- One on teaching
- PTEC instructors
- Parking
- Personable teachers clean campus
- Personal feeling
- Price to attend
- Quick and easy
- Small classes

- Small classes for better opportunities for one on one help with teachers!
- Small enough school to have a personal touch
- Teacher's with actual work experience
- Teachers
- Teachers are very dedicated.
- That it was field specific and straight to the point!
- That they offered the fast track program, and that they allowed us to take the Sasol test and interviews at the school.
- The Instructors and their ability to present lessons, and also give their input on the subjects that they taught (opinions and experiences).
- The Instructors care
- The Students were good. Some instructors were helpful, an some were incompetent to teach courses and gave exams that were not relevant to the chapter and states that i should have responsible to know what to expect.
- The amount of information that is taught. It is directly correlated to the industry.
- The caring staff
- The class size
- The degree is what allowed me to get hired to my current position.
- The ease of attending as an adult. I was able to earn the degree while working full time and being a mother to two.
- The electronics classes were great and in depth. Also Mr. sauier was great!
- The fact that my professors had actual experience in the world, they didn't just get a masters and a PhD and never worked in the industry a day in their lives before. They had connections with businesses and people in the Lake Charles area, which was not my experience at another local university. They were realistic with what they had to say about the current state of IT.
- The hands on experience with the teachers
- The hands on learning experience and professionalism.
- The hands-on activities and assignments.
- The instructors
- The instructors and staff
- The professors were willing to help
- The staff really want to see SOWELA students achieve their goals.
- The staff was helpful.
- The steps program for high school students.
- The teacher was amazing, she really explained an demonstrated all we needed to understand.
- The teachers
- The teachers are awesome and played a huge part in why I enjoyed school.
- The teachers since i worked at the school at the time.
- The teachers were especially encouraging to the students.
- The teachers were not only knowledgeable about the field they had real life experiences.
- The teachers were very helpful in answering questions. I was in the first class so we did not have the same curriculum that is available today. Even so, I was given a job at Firestone Synthetic Rubber Company with the title of Instrument Mechanic a few month before the program ended. It was around 1978 and I was the first women to be hired in the Crafts. Everyone tried to make it tough so that I would quit. But I persisted and we all learned to get along together. I give credit to SOWELA, because in the pre-hire test, out of 100 questions I only got one wrong. SOWELA got me in the door and gave me the basics of instrumentation.

- The teachers were very personal and helpful. Classes were smaller and more hands on teaching. Able to ask direct questions and get direct answers.
- The teaching staff
- The vast opportunity and growth within the campus.
- They help you
- Very organized
- When I attended SOWELA I felt that my instructors were committed to my success.
- faculty
- labs

3.3) What is the single most important thing that would have IMPROVED your SOWELA experience?

- I would have liked to been able to get a bachelor degree
- A job; the instructors make it seem like a job is guaranteed after graduation and then you find out that you wasted money and time into a worthless degree. There are 900 applicants for 15 job openings at Citgo? Over 1000 applicants for Lotte? It's like you have to win the lottery to get a job.
- Actually obtaining a job in my field.
- Assist and better prep for real plant interviews
The education program did not relate to plant jobs for operations
- Aviation program similar schedule to for-profit aviation schools (completion in 18 months)
- Back in 1991, there were no campus activities like there is in place now. That would have made it more of a fun and bonding experience.
- Being able to get a job after graduating college and spending my hard earned money
- Better class times
- Better communication w staff and more helpful, friendly staff in all areas of university. Most people were not helpful and were rude.
- Better experienced teachers that have a hands on knowledge of refining equipment, get rid of that instrument tech teacher that scares students away from process technology, he knows his stuff but he has animosity towards operators...he hurts your program more than he helps it.
- Better help for job placement
- Better instruction
- Better job placement. I am still looking for a job nearly two years later.
- Better software and more update pc's
- Better teacher
- Better teachers
- CRMJ extern program
- Closer parking or ways to travel on campus. Suggestions would be to have rental bikes or gulf cart taxi service.
- Designated Maintenance Examiner (DME) on-site
- Evening classes for drafting/design
- Give students WI-FI passwords
- Going out in the field and observing and working with actual employees.
- Hands on lab time for majors requiring demonstration of craft ability after graduation..... more of a "hands on " practical approach to reinforce text curriculum
- Harder, more intense courses.

placement services, Job placement services, Job placement services, Job placement services, Job placement services, Job placement services, Job placement services, Job placement services...and job placement services.

- Job placement. Still not employed in my field of study.
- More classes available at night and on line due to I worked full time and was attending school and also lived out of town had a 45 minute commute.
- More clubs, organizations, and events
- More communication about needed classes before they were due.
- More dedication from myself
- More flexible scheduling
- More focus on the day to day plant operations. Such as changing over pumps. The small things. General systems knowledge is not as useful as equipment knowledge
- More hands on and more job related
- More hands on classes that the student will be seeing starting out at their job
- More hands on, more teachers, they were over worked and under payed.
- More hands-on lab experience.
- More in-depth classes relating to my major. The courses offered were very basic and didn't include much I didn't learn on the job. I would have liked more detailed programming classes. I would have also liked to continue taking classes and get my Bachelor's degree. I don't have time or money for University, but Sowela is much more manageable. I wish higher degrees were offered.
- More online classes
- More online courses
- More time/in-depth teaching of the units in P-TEC building
- More training for real world work.
- Most of our equipment used to train us was very outdated.
- My last semester I had to pay out of pocket due to problems with financial aid dept.
- N/A (3 Counts)
- NA (2 Counts)
- None I can think of
- Not treat the electrical and instrumentation department like a second rate department fighting for scraps.
- Nothing
- Nothing
- Nothing awesome experience
- Offering a BS
- Online nursing classes
- Parking
- Parking spots with paint. I always parked at the back and sometimes people would make a 3rd row blocking in the people that were there first at 8am. What I'm saying is someone would park in front of and behind my vehicle.
- Parking.... I attended before the wonderful new parking area.
- Partnerships with local law enforcement, to assist with my desired field of law enforcement.
- People that work in the financial department were in need of better training.

- Preparation through education classes for my current field of study which is Early Childhood Education
- Preparing for job site
- Real world labs where things break like in real life!!
- Smaller classes there were so many people in some of the classes that there just wasn't enough room. Plus less one on one interaction in classes.
- Some courses did not have a lot of instructor interaction or instruction.
- Student Involvement
- Technology
- The process technologies department needs to cover more areas of process technology than just the refinery aspect. More time needs to be spent on batch processes and extruders for example.
- The scheduling system. Seniors should be allowed to schedule first
- Updating equipment.
- covers over the sidewalks.
- different degree
- i was in the first class. From where I started Everything has improved. Instrumentation and electronics field is ever changing with technological advances. The course material should reflect these changes to be cutting edge. I am constantly teaching myself new stuff and it will never end. SOWELA is a really good start that will get you a job. Your career advancement is up to you.
- learning MS word and excel
- more rigorous PTEC program to weed out some students and allow me to learn more
- n/a
- road to a job. its a lottery and who you know for ptech.
- the supervisor of the janitorial staff.

^{3.7)} Please use the space below to update your contact information (email/phone #/address) in order to receive current alumni news from SOWELA.

- 1075 Copper Street
North Pole, AK 99705
- 116 N Doc Lane
DeQuincy, La 70633

hoosier.chelsea@gmail.com
- 126jep@gmail.com/337-526-8299/901 14th Street Lake Charles LA 70601
- 2463 San Antonio Rd.
Lake Charles, la 70611
Kayhayes83@gmail
- 402 Edgewood St
DeQuincy, La 70633
- All info is still valid
- Autumntrahan13@gmail.com
3378439589
1212 Laurel Street Westlake LA 70669
- Bdm2269@gmail.com
(337) 529-7494
1102 Wendell Street
Lake Charles, LA 70601
- Calandra Carter

2118 Orchid Street
 Lake Charles, LA 70601
 gatorette91@gmail.com

- Charles.leeiv4@gmail.com / 337-7646274 / 1124 7th Street Lake Charles LA 70601
- Clark4043@ail.com
- Darryl.peltier@gmail.com
- Duston.erwin@gmail.com
 225-572-6845
 PO Box 1032
 Lake Charles, LA 70602
- Email: Jennygandhi93@hotmail.com
 Address: 1600 23rd street Apt 22, Lake Charles, LA 70601
 Phone: 3374859675
- Hekoonce@gmail.com
 2178 Ellenrich sulphur, la 70665
- Jessicasittig@yahoo.com
 3373024100
 6862 cheval dr
 Iowa, La 70647
- Jolene John
 1006 Iroquoian dr
 Lake Charles LA 70611
 jolene75@yahoo.com
 337-884-2945
- Jonesboy337@aol.com
- Jude T. Lasserre
 2239 Millhouse Rd
 Houston, TX 77073
 judelasserre@gmail.com
 2818131223
- Loragop@gmail.com
- Melanie Leger Grantham
 5261 Elliott Road
 Lake Charles, La 70605
 337-764-2052 personal
 337-475-3228 work
 Melanie.grantham@la.gov (work)
 meemee36@yahoo.com (personal)
- Meoshaa@gmail.com/504-373-0529

 4228 College Heights
 Lake Charles, La
 70607
- N/A
- N/E
- NA
- Nataleigh Hart
 2344 Gabriel Dr.
 Sulphur, LA 70663

 337-499-3690

 mecemice@gmail.com
- Not interested.

- PO BOX 54
LONGVILLE, LA 70652
- Racheliacollins@gmail.com
4092937527
2903 levy lane killeen TX 76542
- Randi Mannix
randimannix@gmail.com
204 April CT.
Longview, TX 75604
- Russhibbits@gmail.com
337-368-8184
18583 hwy 90 Lacassine, la 70650
- Sean Meador
16802 Needle Ridge Ct.
Sugar Land, Texas 77498

dsmdraftinganddesign@gmail.com

713-206-4186
- Seth.chaumont12@gmail.com
337-802-9124
- Simelo Joyner
Maintenance Supervisor
Entergy Services Inc.
504-471-2125
sjoyner@entergy.com
- Slafleur18@gmail.com
- Xxmatt8315xx@aol.com 3373773287 23120b Cagle Lane kinder Louisiana 70648
- amp1464@gmail.com
- authement@camtel.net, 337-377-7791, 1900 Dale Street Sulphur, LA. 70663
- colston.adrianna@yahoo.com
PO BOX 1132 Lake Charles LA, 70602
- desmith395@gmail.com
(337) 287-3318
186 Buddy Smith Rd.
Starks, LA 70661
- emilysawyer33@yahoo.com
- evan.borel@gmail.com
337-215-0152
- gloverbeg@outlook.com

Bernadette (Poisson) Glover
6769 Bendwood
College Station, TX 77845
- jhduhon16@yahoo.com
5224 West Creole Hwy Cameron, La 70631
- joanne72LA@gmail.com
4060 Fluty Ln, DeQuincy, LA 70633
- kent.doxey@gmail.com
- marcus1988@hotmail.com
8323603239
1210 Mitchell st
Lake Charles, LA 70607
- randygallow80@gmail.com

#337-516-9673

- sondraj04@yahoo.com
- summermoore@gmail.com
1111 Elizabeth Street Westlake LA 70669
- thejrmoore@gmail.com
- troymeaux@hotmail.com/ 337-275-6075. P.O. Box 946 Oberlin, La. 70655

3.8) Please share comments and/ or suggestions for improving SOWELA.

- Alumni needs more assistance with job placement.
- Assisting more with job placement for their students. Being more upfront with how insanely hard it is to get an operator job in the oil and gas industry. I graduated in May 2016. For seventeen months I have been applying for every operator opening in the Lake Charles area. I've passed several tests and had interviews at several companies and am no closer to landing an operator job than I was the day I graduated. This process is extremely frustrating.
- Be quicker at deciding what classes fast-track students get exempted credit for, your left hand doesn't know what the right hand is doing, internal communication as it is represented through your own staff is often contradictory to what ends up happening...
- Before having the staff fill the students with hope about all the work coming to the area and how much money we're going to make... Let the students know that they also need an Uncle Larry, Cousin Bob, Family-friend Frank, and Aunt Linda out at the plants before you'll even get called to take an entrance exam that doesn't have a damn thing on it that pertains to the job you'd applied for. Don't send me stupid ass surveys and thanks for the useless degrees.
- Better job placement assistance, I called a couple months and requested finding a job in my desired field and never receives any type of assistance.
- Better job placement. I am still looking for a job nearly two years later.
- Campus metro.
- Continuing Ed for Inspection Authorization, and a DME on-site
- Doing a great job so far!
- Expand the range of courses available. Language courses, like Japanese, Mandarin, Russian, and Italian.
- Help students find jobs after spending their money at ur college
- Hire more qualified staff and train them how to properly assist students. The plac e was very disorganized and the staff at all levels at terrible communication and poor people skills.
- I am happy with my time and money spent at Sowela. Without the process technology program and the instructors I would not be in the position that I am today.
- I have a career in Corporate Aviation and though I started out in the helicopter industry in the Gulf Coast area, I would like future graduates to know about other opportunities in aviation.
- I very much enjoyed my time at Sowela and have considered going back for a second area of study. I think the direction the school is going is great and can't wait to see what comes next.
- I wouldn't change a thing. I've seen plenty of improvement since I've been there.
- I've looked at the recent curriculum and it looks fantastic. Lots of hands on experience, equipment and more courses.
- It's an awesome place to get an education. They have an excellent job placement program. Two thumbs up from me
- Keep things personal and hands on and evaluate having classes relevant to our local community needs.
- Make it into a four year university
- More office hours and assistance from instructors
- More plants in Texas
- Much more hands-on training needed. Less books, powerpoints, computers, etc. Students need to learn how things work, not how they look in a picture. Have them turn wrenches and valves, climb towers and ladders, put on coveralls, work boots, hard hat's, gloves, etc. Make sure they are comfortable wearing a harness or SCBA before trying to get a job at a plant. Make sure they know at least a little

about pipe-fitting, bolting flanges, changing gaskets, how to use different fittings, connections, unions, couplings, elbows, etc... how to bend and work with stainless tubing, how to thread pipe, how to identify carbon steel, galvanized, stainless, etc. How to tell what water, oil, steam, gas, etc sounds and feels like passing thru a valve/control loop. In general I think the whole P-Tech program needs to be migrated out of the books and modeled more like the welding and auto mechanics programs you already have. Yes there are things to discuss in the classroom, but they need to realize they won't be sitting at a console right after they graduate.

- N/A
- NA
- Need more on-the-field training. Not just doing things on paper. That would help with the EXPERIENCE for new job applicants.
- Not sure
- Perhaps a food court or options to eat on campus.
- Please make sure the Instrument students know how to test transmitters and switches when they graduate.
- Some teachers are great but others are just plain awful.
The students might be the worst since they don't even care to show up most of the time and somehow still pass classes to continue on to the next semester. Mind boggling.
- Stop the peer cheating. Provide full-time job placement assistance. Provide more co-op and internship opportunities. Expand parking.
- The support and leadership of the PTEC program is very disappointing and lacking in true experience
Also support upon graduating for job placement would be a great assistance as the plants in the area do not support grads from Sowela directly
- make it harder to get into the PTEC program
- n/a (2 Counts)